

Springfield Family Physicians, L.L.P.

Physicians & Surgeons
Diplomates of the American Board of Family Practice

John V. Ahlen, M.D.
Patricia P. Ahlen, M.D.
Jeffrey D. Beckwith, M.D.
David Heitter, PA-C.
Anna C. Hejinian, M.D.
Eva R. Schmidt, FNP-BC.

Martin Hurtado, M.D.
Douglas P. Jeffrey, M.D.
Sally S. Marie, M.D.
Mark S. Meyers, M.D.
Daniel K. Paulson, M.D.

Springfield Family Physicians Prescription Policy

Most prescriptions are written during an office visit, with an appropriate number of refills.

For an ongoing prescription, **it may take up to 3 business days to process your refill** request. Please plan ahead so you don't run out of your medicines.

Please **call your pharmacy first**. If you have no refills left, they will fax information to your physician.

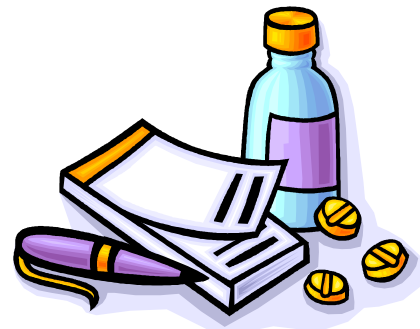
Medications for an illness are not prescribed over the phone without a doctor visit.

We do not handle prescription refills, or requests for narcotics after 5pm or on the weekend.

Mail-Away Pharmacy Policy

We are happy to provide a written prescription for you during a doctor exam. If you need a refill of a routine medication and do not need to see a doctor, call to request the written prescription, which we can mail to your home address or you can pick up at our office. **We do not fax prescriptions to the mail-away pharmacies because they will often not process faxed orders, and do not communicate back to our office.** This can cause a delay in receiving your prescription medicines.

Your health is important to us.
If you have any question about this process
or any others, please contact our office at
747-4300 and ask to speak to the Triage Nurse.



2280 Marcola Road
Springfield, OR 97477

Appointments: 541/ 747-4300
Business Office: 541/ 747-8576
Fax: 541/ 747-0655